

EAGLE'S NEST (KEHLSTEINHAUS) YOUR QUESTIONS – OUR ANSWERS

Online Ticket

Where is the Eagle's Nest (Kehlsteinhaus) bus departure point? The bus departure is located near the Dokumentation Center Obersalzberg. GPS address: Salzbergstrasse 45, 83471 Berchtesgaden (Germany)

How do I drive to the bus departure point?





From the A8 Autobahn exit at Bad Reichenhall or Salzburg Süd, follow signs to Berchtesgaden. Drive up the Obersalzbergstrasse to the paid parking lots 1 or 2 at Obersalzberg.

Tour buses should use the road leading up from Oberau to Obersalzberg (detailed road access sketch on page 3).

How do I visit the Eagle's Nest?

The Eagle's Nest bus journey ends at the parking lot below the Eagle's Nest (Kehlsteinhaus). From there you walk 124m (406ft) through a tunnel to the elevator. The elevator then takes you another 124m (406ft) vertically up into the building. If you prefer not to take the elevator you can reach the building on foot: descend the paved road a short distance and you'll find the narrow footpath on your left (be aware that the path may be closed).

Can I drive to the Eagle's Nest myself?

From Berchtesgaden you can either drive your own vehicle or take the #838 public bus from the train station only as far as the bus departure point at Obersalzberg. From there on, access to the Eagle's Nest (Kehlsteinhaus) is solely accessible by special bus (bus line #849).

When is the Eagle's Nest (Kehlsteinhaus) open?

Depending on weather, the Eagle's Nest (Kehlsteinhaus), and the road leading up to it, opens around mid-May and closes sometime between the middle and the end of October. Inclement weather such as a storm, snowfall or a rockslide can lead to the closure of the road and the bus service. Information is posted daily at <u>Ausflugsticker</u> <u>Berchtesgaden</u>.

What are the bus departure times? Do they run every day?

Buses depart from the lower and upper stations every 25 min. The first ascent starts at 8:30 and the last ascent is at 16:00. Starting around the end of September the number of departures may be reduced, with the first bus going up at 9:20 and the last bus traveling up at 15:35. The complete schedule can be found <u>here</u>.

What payment methods are accepted?

The bus tickets can be purchased by debit card, most credit cards such as Visa or Mastercard, as well as by cash (euros). The ticket office is located directly at the bus departure station. The most practical way to purchase tickets is online, at <u>Online-Ticket</u>, thus avoiding your having to wait in line at the ticket office.

Do I need to pay admission to the Eagle's Nest (Kehlsteinhaus)?

The bus tickets purchased at the Online Shop or at the ticket office include the roundtrip journey on the special bus and the elevator fare. Admission to the Eagle's Nest (Kehlsteinhaus) is free of charge.

How much time should I plan for a visit to the Eagle's Nest (Kehlsteinhaus)?

You should plan about one hour for the roundtrip, including some waiting time. Though you may choose how much



time you wish to spend at the building, we suggest allowing a total of two hours. If you would prefer to change your return time, you'll find a special automat at the bus departure area, as well as in the building near the elevator.

Does the Berchtesgaden visitors card (Gästekarte) give me a discount?

Yes, by showing your *Bergerlebnis Berchtesgaden Gästekarte* or the cards issued by the townships of Anger, Piding and Teisendorf, as well as from the Bavarian State Spa towns of Bad Reichenhall & Bayerisch Gmain you will be given a discount of €2.30.

What is the minimum number of passengers to obtain a group rate?

Discounted group rates are given to 20 or more full-fare passengers. Starting at 25 passengers, one person is given a free ticket.

When and where should groups reserve their departure?

We kindly request that groups reserve their bus departure times at least two weeks beforehand (+49 8652 656500 or kehlsteinticket@berchtesgaden.de). Early bookings allow passengers to travel together as a group at the desired departure time and without waiting time. Larger groups of 42 and more passengers will have to be split up between 2 or more buses but, generally, will depart at the same time.

What happens if a group is late or has to cancel the departure for another reason?

If your group is going to be late, please phone the dispatch office at +49 8652 2029 as soon as possible and we will try to reserve a later departure time for your group. You can also cancel your group reservation one day prior up to 15:30 free of charge. If you cancel later or pick up your tickets too late, we charge a cancellation fee of €100.

Do individual passengers need to reserve their departure times?

No, individual visitors can simply purchase their tickets at the ticket office. However, we do recommend buying your ticket from the online shop at <u>Online-Ticket</u> to avoid long waiting times at the ticket office. Group bookings are possible starting at 20 passengers.

Are there discounted prices for students and seniors?

Unfortunately not, discounted fares are only given to children from 6 to 14 yrs.

Is the Eagle's Nest (Kehlsteinhaus) accessible to wheelchair users?

The Eagle's Nest (Kehlsteinhaus) is only partially accessible to visitors in wheelchairs. A ramp allows a wheelchair to access the special bus and the tunnel leading to the elevator is paved. One dining room and the outside area is accessible to wheelchairs, however, two of the rooms inside the building are only accessible via steps.

Are dogs allowed at the Eagle's Nest (Kehsteinhaus)?

Yes, dogs may ride the special buses free of charge. Please bring a muzzle for your dog, if needed.

Can I find refreshments at the Eagle's Nest (Kehlsteinhaus)?

Yes, there is a café / restaurant located at the Eagle's Nest (Kehlsteinhaus) +49 8652 2969. Email: info@kehlsteinhaus.de

Are tours offered by the Eagle's Nest?

Tours are offered by local companies such as: (<u>https://www.berchtesgaden.de/en/historical-tours/eagle-s-nest-historical-tour</u> or <u>berchtesgaden.de/kehlsteinhaus</u>).

Please don't hesitate to contact us for any additional information

Bergerlebnis Berchtesgaden berchtesgaden.de +49 8652 65650-0 info@berchtesgaden.de